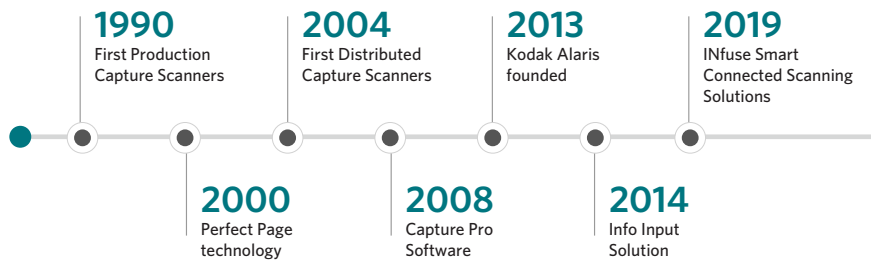


Kodak Alaris Fact Sheet

Image Capture that Makes Sense

Kodak Alaris is here to help you make sense of information in a digitally transformed, constantly evolving world. With our award-winning software, scanners, and industry-leading service, Kodak Alaris helps you reach new heights by transforming documents and data into valuable information.



Software Solutions

900

document types
auto classified¹

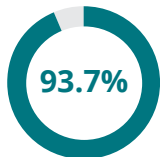
99%

remote software
resolution rate²

94%

customer
satisfaction rating³

Highly Recommended Service & Support



9.9 / 10 Total Satisfaction
9.8 / 10 Easy to do business with
9.8 / 10 Likely to recommend
93.7% First call completion rate⁴

Sustainable Business Practices

Kodak Alaris offers more EPEAT Gold-rated scanners than anyone in the industry.



Sources
1. Case Study: Financial Services organization
2.3. CVENT Customer Satisfaction survey, June 2021 - May 2022.
4. Based on Kodak Alaris Service Systems records
5. Based on average scanning volume for global Kodak Alaris install base
6. Based on Keypoint Intelligence-Buyers Lab testing of 19 scanners (2 million pages) from 2013-2017
7. Kodak Alaris manufacturing data
8. Based on Keypoint Intelligence-Buyers Lab testing of the Kodak S2000 Series Scanners
9. US Patents awarded since 2000

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LEADING PRODUCTION CAPTURE MANUFACTURER



Buyers Lab (BLI) Scanner Line of the Year award winner **7 out of 8 years**

2.4 TRILLION +

Pages scanned by Scanners from Kodak Alaris since 1990⁵

99.999%

Document feed accuracy⁶



2.3 MILLION +

Scanners manufactured since 1990⁷



20%

Advantage in OCR accuracy vs. competition⁸

Expert Delivery with Partners



We make sense for your business by exploring better ways to partner and deliver solutions.

Over 150

Patents for innovations in image capture & processing⁹



Kodak alaris